## What's Changed Let - Landlords Home Insurance Policy 04/2022

## For UK landlords home insurance policy wording reference: LET/0422/PW

The following document demonstrates any significant differences to the conditions of the policy and the cover between the April 2021 policy wording, with a wording reference of LET/0421/PW, and the April 2022 policy wording, with a wording reference of LET/0422/PW.

IMPORTANT: The changes may or may not affect you, but please ensure that you read, understand and consider against your own personal circumstances and if you are not clear about anything and how it will affect you speak to your broker or insurance intermediary immediately.

Copies of all our documentation are available to download as PDF documents from the Plum Underwriting Ltd website as follows:

https://www.plum-underwriting.com/document-centre/uk-products-plum-online-portal/

## **Policyholder Renewal Notice**

Please note that your policy will not renew unless we receive instructions from you via your broker or insurance intermediary on or before the expiry date of the period of insurance (renewal date). If we do not receive instructions to renew then your cover will cease from the expiry date shown in your policy schedule and you will have no cover from that date. It is your responsibility to ensure that you have arranged replacement cover to ensure that there are no breaks in cover.

Should you have any queries with your renewal quotation, or you wish to renew cover please speak to your broker or insurance intermediary.

Change Description	Old Wording	New Wording	What This Means for You
Under 'Your Policy' add in explanatory text regarding what happens when the policy is due to expire (page 1)	N/A	Add: <b>Renewal of Your Policy</b> <b>We</b> will write to you via your broker or insurance intermediary before the end of the period of insurance to either: (i) Offer you cover for the next period of insurance (a renewal). (ii) Confirm that cover will cease at the end of the current period of insurance (a lapse). Please note that your policy will not renew unless we receive instructions from you via your broker or insurance intermediary on	Clarity around what you can expect to happen when your cover is due for renewal. Also confirms that your policy will not auto renew.



		or before the expiry date of the <b>period of insurance</b> (renewal date). If <b>we</b> do not receive instructions to renew then <b>your</b> cover will cease from the expiry date shown in <b>your policy</b> schedule and <b>you</b> will have no cover from that date. It is <b>your</b> responsibility to ensure that <b>you</b> have arranged replacement cover to ensure that there are no breaks in cover. Should you have any queries with <b>your</b> renewal quotation, or <b>you</b> wish to renew cover please speak to <b>your broker</b> <b>or insurance intermediary.</b>	
Update to website link containing information of the insurers (page 4)	www.plum- underwriting.com/about/underwriting- capacity/	<u>https://www.plum-</u> <u>underwriting.com/about-</u> <u>us/uk-insurers/</u>	Up to date link on our insurers.
Update to website link containing information of the insurers (page 4)	www.plum- underwriting.com/about/underwriting- capacity/	<u>https://www.plum-</u> underwriting.com/about- us/uk-insurers/	Up to date link on our insurers.
Update weblink for the Plum Privacy Policy (page 5)	www.plum-underwriting.com	<u>https://www.plum-</u> underwriting.com/info/privacy- policy/	Up to date link of our privacy policy.
Add in definition for flood and embolden where shown elsewhere within the wording (page 8)	N/A	<ul> <li>Flood</li> <li>Water from any source external to a building, which enters a building: <ul> <li>a) at or below ground level; or above ground level, provided part of the body of such water is at ground level; and</li> <li>b) does so with a volume, weight or force which is substantial and abnormal</li> <li>whether resulting from storm or otherwise.</li> </ul> </li> <li>For the avoidance of doubt the following do not constitute a Flood: <ul> <li>c) the gradual seepage or percolation of water into a building (such as rising damp); and</li> <li>d) water escaping from a water main, drain, sewer, pipe or other thing inside a building, unless such escape was solely the consequence of a flood meeting the above definition.</li> </ul> </li> </ul>	Greater clarity in the event of a loss.
Add in definition for storm and embolden where shown elsewhere within the wording (Page 10)	N/A	<b>Storm</b> A period of violent weather which may incorporate:	Greater clarity in the event of a loss.



		a wind anacoda of at lagat 40	,
		<ul> <li>wind speeds of at least 48 knots (55mph) which are equivalent to Storm Force 10 on the Beaufort Scale.</li> <li>torrential rain, falling at a rate of at least 25mm per hour</li> <li>snow to a depth of at least one foot (30 centimetres) in 24 hours</li> <li>hail of such intensity that it causes damage to hardened surfaces or breaks glass</li> </ul>	
Under 'General Conditional 13: When the Home is Unoccupied' remove refence to unauthorised entry (page 12)	We will not pay any claim under this policy for loss or damage resulting from unauthorised entry when the premises are unoccupied, unless you or your adult representative	We will not pay any claim under this <b>policy</b> when the <b>premises</b> are <b>unoccupied</b> , unless <b>you</b> or <b>your</b> adult representative	Greater clarity on our expectations regarding property inspections when the property is unoccupied.
Amend Building Works exclusion 5 (page 16)	resulting from theft or attempted theft from the <b>home</b> whilst <b>building</b> <b>works</b> are being undertaken at the <b>premises</b> other than as a result of violent and forcible entry or exit.	resulting from theft or attempted theft from the <b>home</b> whilst <b>building works</b> are being undertaken at the <b>premises</b> other than as a result of violent and forcible entry or exit. This only applies if theft or attempted theft is not otherwise excluded.	Greater clarity in the event of a loss.
Under Section 1 - Buildings and Section 2 - Contents, peril 6 (Theft or attempted Theft) under ' <b>We will not pay'</b> update point b) (pages 21 & 27).	b) for loss or damage resulting from theft or attempted theft from the <b>home</b> unless as a result of violent and/or forcible entry or exit other than any loss or damage which is covered under additional cover M – Theft or attempted theft by Tenant(s).	b) for loss or damage resulting from theft or attempted theft from the <b>home</b> unless as a result of violent and forcible entry or exit other than any loss or damage which is covered under additional cover M – Theft or attempted theft by Tenant(s).	Greater clarity in the event of a loss.
Under Section 1 - Buildings and Section 2 - Contents, peril 8 update to clarify cover (pages 21 & 27).	8. any person taking part in a riot, violent disorder, strike, labour disturbance, civil commotion or acting maliciously	<ul> <li>8. any person taking part in a riot, violent disorder, strike, labour disturbance, civil commotion or acting maliciously. This would include any malicious damage by your tenant(s).</li> <li>And add under 'We will not pay:</li> <li>b) any amount recoverable from your tenants deposit.</li> </ul>	Confirms we cover malicious damage by <b>your</b> tenant(s) (unless otherwise excluded)
Under Section 3 – Accidents to Domestic Employees update to clarify cover (page 32)	Under <b>We</b> will pay you: for amounts you become legally liable to pay, including costs and expenses which we have agreed in writing, for bodily injury by accident happening during the period of insurance anywhere in the world to your domestic	Under <b>We</b> will pay you: Amend to i) as owner for any amounts <b>you</b> become legally liable to pay as damages for: • <b>bodily injury</b> • damage to property caused by an accident happening at the <b>premises</b> during the <b>period of</b> <b>insurance</b> .	Provides correct cover under the policy.



employee(s) employed in connection with the premises shown on your schedule	And delete under <b>We</b> will not pay you for bodily injry arsing:	
	a) in Canada or the United States of America after the total period of stay in either or both countries has exceeded 30 days in the period of insurance.	

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